

# ***SRS MANAGEMENT GROUP, INC***

## ***COMMENT FORM***

**WE WOULD APPRECIATE YOUR COMMENTS OR SUGGESTIONS, PLEASE COMPLETE THIS FORM AND RETURN IT TO OUR ATTENTION AT:**

**SRS MANAGEMENT GROUP, INC  
457 STATE STREET  
BEAVER, PA 15009**

<b>SURVEY ITEM</b>	<b>SERVICE RATING</b>				
	<b>Satisfactory -&gt; Unsatisfactory</b>				
<b>Was your Leasing Agent Courteous and Friendly</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
<b>Was your Leasing Agent Helpful and Knowledgeable</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
<b>Were all other Staff Members you had contact with Courteous and Friendly</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
<b>Were all other Staff Members you had contact with Helpful and Responsive to your needs</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
<b>Overall how did we rate on your expectations of a Real Estate Management Company</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
<p><b>How did you find out about SRS Management Group, Inc?</b></p> <p> <input type="radio"/> Word of Mouth      <input type="radio"/> Repeat Customer      <input type="radio"/> Internet  <input type="radio"/> Advertisement      <input type="radio"/> Telephone Directory      <input type="radio"/> Signage         </p> <p><b>Did we meet or exceed your expectations?</b></p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>					

### **Suggestions and Additional Comments**

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**(OPTIONAL INFORMATION)**

**CUSTOMER NAME:** \_\_\_\_\_

**PHONE NUMBER:** \_\_\_\_\_