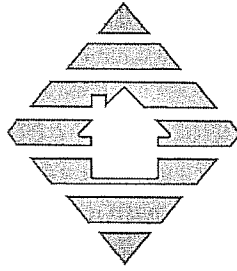


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CRYSTAL
CLEAR
MORTGAGE

Post Closing Customer Service Survey

1. What was the name of the Loan Officer that assisted you on your transaction?
Adam Simmons
2. Was your transaction a purchase or a refinance? Purchased
3. On a scale of 1 to 10, with 10 being the best, how would you rate your Loan Officer in the following areas:
 - a. Availability 9
 - b. Responsiveness 9
 - c. Product Knowledge 9
 - d. Overall Customer Service 9
4. Were the terms on your loan including interest rate and closing costs, clearly communicated to you at the outset of the process? closing cost no rate decrease look in process do
5. In your opinion, was there anything your Loan Officer could have done to improve your experience with Crystal Clear Mortgage?
Adam is Super
6. How would you rate Crystal Clear Mortgage in regards to other finance companies you may have worked with in the past or shopped with for this transaction?
Well above average
7. Was your loan closing on time and the closing process clearly communicated?
sure was!
8. If not, in what way could we have kept you more informed of the closing process (i.e. time, place, what to bring to closing, amount of check, etc.)?
N/A
9. On a scale of 1-10, with 10 being the best, please rate your overall experience with Crystal Clear Mortgage.
9
10. Would you use and or refer Crystal Clear Mortgage for any future transactions? sure
11. If not, why? N/A

PLEASE FEEL FREE TO WRITE A TESTIMONIAL REGARDING YOUR EXPERIENCE WITH CRYSTAL CLEAR MORTGAGE. (SEE PAGE 2)

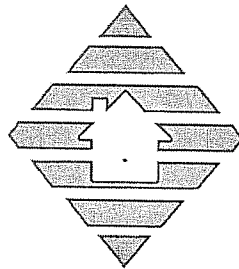
while

Please to not call give to
or transmit my info to
a talk of other phone policy Bob's
Thank you
Jan

THANK YOU FOR THE BUSINESS!!

Bryan Ward & Adam Simmons

Brokers/Owners



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