

February 16, 2005

RE: Gavin Fenske

Dear Great Financial Mortgage,

I am writing this to express my sincere appreciation for the wonderful customer service I have received in the past several years from Gavin Fenske as my mortgage banker.

Three years ago, I was able to buy the condo in Irvine that I had been renting and occupying for approximately six years. The listing realtor recommended Gavin to help secure the mortgage. The transaction was handled in an efficient and stress-free manner. Since that time, I have refinanced the property several times with Gavin's assistance. Each time I have received the same high quality and friendly service that I have come to expect from him and his mortgage company.

I have had several opportunities to refer friends to Gavin for their mortgage needs. Again, each transaction has been an excellent experience for each of them. One woman, in particular, had been trying to refinance with her existing mortgage company. Because there were some challenges with the manor in which she was holding title, the mortgage company had her refi in process for about 9 months. She finally gave up on that mortgage company and contacted Gavin. He turned the refinance around in less than a month and my friend was very pleased with his service.

I have worked in the mortgage industry for the past 20 years and have never seen the kind of caring, knowledgeable professionalism that Gavin has shown me. I have the choice to bring my mortgage needs to the mortgage company I work for, but I choose to return to Gavin each time. This is because he has proven himself to me and my friends repeatedly.

I do not hesitate to refer Gavin Fenske to anyone who is looking for a superior mortgage professional.

Sincerely,
Claudia Rockwell
(949) 790-3672
Irvine, CA



GREAT FINANCIAL MORTGAGE INC.
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