

April 7, 2010

To: Terry Traylor, Senior Loan Officer; Network Funding, LP
From: Kathi Frank, Prudential Gary Greene Realtors

This is a small note to express my appreciation for handling the Henderson's loans last month. Although I was impressed with your knowledge from conversation alone, it was a welcome experience to learn that you deliver everything that you promised and more.

As a former loan officer, I am really hard to please. I make no apology for asking lots of questions and holding anyone who earns my trust to a high standard. After all, my referrals from satisfied clients depend on a complete transactional experience. If any member of the transaction team offers less than excellent service, then my ability to grow my business is compromised.

Your attention to detail, integrity to deliver precisely as promised, and engagement on a personal level went "head and shoulders" above the industry's average service. I thank you for what you do and look forward to working together on more transactions in the future.

If I can help you in any way to expand your business, please call on me.

It is a good life!



Kathi Frank, ABR, LTG, PMN, CRS, ePro

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